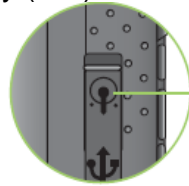




## satellite communication.ch

### Essential instructions – IRIDIUM 9555 “all you need to know”

- Using an IRIDIUM phone is easier than using a GSM (Natel) because it has fewer gadgets.
- Please charge the battery (-ies) for 12hrs



AC Adapter connection

- To install Voice-mail (combox) and SMS please read the instructions below.
- If you program the phone to automatically switch to voicemail in case you are unavailable – it will switch automatically after 4 or 5 rings (you can not alter the number of rings...)
- The number of your phone is marked on the invoice and / or on the “phone-card-delivery note”.
- Please note down the PUK. If you need to unlock the phone (after 3 erroneous PIN trials for example) then use the PUK-unlock instructions below.
- IRIDIUM is a satellite communication system – there may be occasions when you have to wait a few minutes for proper satellite connection. Occasional disconnect is also normal.
- When calling a satellite phone from a regular phone or GSM – there may be a *several (15 - 20) seconds* without the caller hearing a calling-tone – this is normal.
- A satellite communication system is “slower” than GSM – Be patient ...
- When traveling, to avoid problems at customs we suggest you bring a copy of the invoice with the phone
- Hotline! 24/7 worldwide **customer support** dial +44 1722 420 750 from a regular phone or #7750 from the IRIDIUM (free of charge)
- In case of an **emergency** – such as search & rescue contact REGA  
Within Switzerland # 1414 from abroad # +41 333 333 333

Marine-Electronic SA  
Satellite Communication .CH  
41, rue Louis-de-Savoie  
CH – 1110 Morges  
Switzerland

Tel. +4121 8262111  
Fax +4121 8262114  
info@IRIDIUM-rental.com  
info@satellitecommunication.ch



Sate

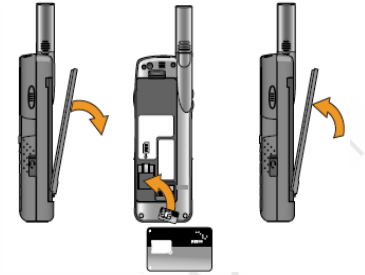
**Charge the Battery Pack**

- Connect the travel charger or auto accessory adapter to the phone by removing the rubber connector cover and inserting the charging connector



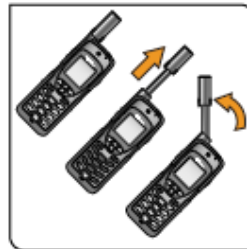
**SIMcard**

- Unclip the battery and
- insert the SIMcard
- At delivery the 9555 PIN code is 1111 or it has been eliminated
- If you want to change or eliminate a PIN code then this is easily done through the menu “phone-settings



**Making a call on the IRIDIUM 9555**

- Under most circumstances the phone has to be used outdoors
- fully extend the antenna then rotate it into position left or right
- Make sure the antenna has a clear unobstructed view of the sky.



- Press **ON** – wait for confirmation that the phone has found a satellite – minimum 3 lines in the upper left corner and “IRIDIUM” marked on the screen

- During the initialization, these messages will appear on the screen:
  - *SEARCHING* – The phone is searching for a satellite.
  - *REGISTERING* – The phone is registering with its network.
  - *ENTER PIN* – If requested - **default is 1111**




- Call the desired number – always include + (international call code) and country-code – also when calling within the country where you are.

## SMS on IRIDIUM 9555

### General / important:

- SMS send/receive between IRIDIUM subscribers or from the IRIDIUM SMS link - OK
- SMS send/receive from Email addresses – OK
- SMS can generally not be sent directly to and from a GSM (Natel) telephone (this depends upon the GSM operator and should be tested by the owner of the IRIDIUM)
- Replies **from** a GSM phone to an IRIDIUM are **very** operator dependent
- You cannot receive SMS text messages **reliably** until voicemail is correctly setup see below

### Prior to sending the 1<sup>st</sup> SMS – you have to program the IRIDIUM SMS Service Center Number – as follows

- In the Main menu
- select “*messages*” – press select
- select “*settings*” – press select
- select “*Service Center*” - press select
- enter the Service\_Center number +881662900005 - press 

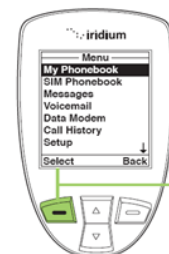


### To send an SMS from the 9555 using a number stored in the phonebook


- select the name of the receiver
- select SMS – the SMS screen will appear

### To send an SMS from the 9555

- press “*Menu*”
- scroll to “*Messages*”
- press “*Select*”. “*Create Message*” should be highlighted
- press “*Select*”. Enter your message text, maximum 160 characters
- press “*Options*”. The “*Send*” option should be highlighted
- press “*Select*”. A “*Send To*” screen will now appear and “*New Recipient*” will be highlighted
- press the “*Add*” softkey. “*Enter Number*” should be highlighted
- press “*Select*”. Enter the recipient’s phone number, including country code after the “+” sign
- press “*OK*”
- press “*Send*” to send the message.



### To send an Email from the 9555

- press "Menu"
- scroll to "Messages"
- press "Select". "Create Message" should be highlighted
- press "Select"
- enter the recipient's e-mail address **followed by a space** before entering the message
- enter your e-mail message
- press "Options". The "Send" option should be highlighted
- press "Select". A "Send To" screen will appear and "New Recipient" will be highlighted
- press the "Add" softkey. "Enter Number" should be highlighted
- press "Select"
- enter +  2
- press "OK"
- press "Send" to send the e-mail.

### Note:

- when sending a message to and email address from a 9555 phone, because the 160 character limit applies the entire body of the text and because the email address is part of the text the actual message is less than 160 characters
- when the IRIDIUM phone displays "message sent", this means that the message was successfully delivered to the IRIDIUM SMS center. The IRIDIUM SMS center will then attempt to deliver the message to the email account or IRIDIUM subscriber. The delivery can still fail if, for example, the email account is invalid or if the IRIDIUM subscriber does not turn on the phone for 8 days or more. No additional notification is sent in case of downstream failure.

### Check for an SMS:

- Press Menu
- Select *Messages*
- Select "*inbox*" – press select
- Use the scroll key to select your message
- Select "*read*" to view the message

### Reply to the SMS,

- press "Options" while reading the message and
- scroll down to "Reply" and
- press "Select".
- Enter the text of your reply
- Select "*Send Message*"
- You will be asked to enter the destination number with the originator's phone number pre-populated as the destination number. If the pre-populated destination number is not the desired number, then enter the correct number.
- Select "Send Message"

### **Sending SMS to the 9555**

#### **Sending an SMS message to IRIDIUM from the IRIDIUM website:**

1. Go to <http://messaging.IRIDIUM.com/>

#### **Send a Satellite Message**



All fields required

<p>To: <input type="text" value="8816"/></p> <p>Reply Email*: <input type="text"/></p> <p>Message: <input style="height: 40px;" type="text"/></p> <p>Character Count**: <input type="text"/> (160 character maximum)</p> <p style="text-align: center;"><input type="button" value="Cancel"/> <input type="button" value="Send Message"/></p>	<p style="text-align: center;"><b>Messaging FAQs</b></p> <p>Answers to commonly asked questions about this service.</p> <p style="text-align: center;"><b>MDA Configuration</b></p> <p>If you are currently an Iridium Global Messaging Customer, you may change your Message Delivery Areas online.</p>
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\*Reply functionality only available on properly equipped devices. Using Reply Email adds one extra character to your total message size.

2. Enter the full phone number (NB. Without “0” or “+”) of the IRIDIUM rental phone in the “To:” field If a reply is desired, enter in optional “reply-to” address
3. Enter the message and send

#### **Sending an SMS message from an E-mail account to an IRIDIUM phone:**

1. Open your email software and create a new email message
2. In the TO: field, type the full number of the IRIDIUM phone that you wish to send the SMS to.
3. Do not type anything in the “subject” line!
4. After the number, type the domain @msg.IRIDIUM.com. For example the IRIDIUM number +8816 123 45678 would become 881612345678@msg.IRIDIUM.com
5. Next, write your message as you would for a normal email. You must not use more than 160 characters.
6. Once you have finished, send the message as you would with any other email.

***Sending and SMS to or from a GSM only works with certain GSM providers!***

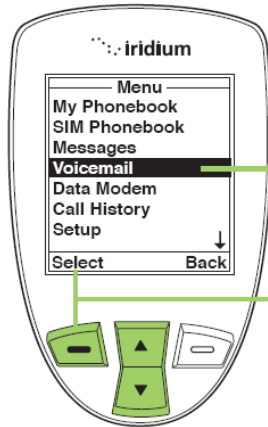


### VoiceMail "COMBOX" on IRIDIUM 9555

All subscribers to the IRIDIUM Service have the option to activate their own personal voice-mailbox. Voice mail services on IRIDIUM telephones can be switched on or off by the user / subscriber. (The default setting is "forward when unavailable")

### Setting up & personalising voicemail on IRIDIUM 9555

Prior to using Voice Mail – the Voice Mail Center number has to be programmed



1. Use the **2-way Navi-key** to scroll until the **Voicemail** is highlighted.

2. Press the **left soft key**, labeled **Select**.

- In the Main menu
- select "Voicemail" – press select
- select "voicemail settings" – press select
- select "number" - press select
- enter the Service Center number +88166290000 - press OK

These instructions apply to all IRIDIUM phones and assume that "call forwarding" has been set-up correctly as specified below.





- On the IRIDIUM dial the IRIDIUM mail box number +881662990000 press
- After a short pause you will hear the message "You have now accessed the IRIDIUM messaging centre, please enter the number of the person you are trying to reach."
- Enter the phone number of your IRIDIUM (ex. 00881631511234) **without** the 00
- You will hear the message "You have reached the voicemail of 8816XXXXXXXX"
- Before the message ends, press
- You will hear the message "Please enter your password"
- **By default, until you change it your password is the last 7 digits of the IRIDIUM phone number.**
- **DO NOT PRESS OK AFTER ENTERING YOUR PASSWORD**

You have now accessed your IRIDIUM messaging service. By following the voice prompts, you can personalise your outgoing message, change your access password and customise many other advanced features.

To ensure full operation of your IRIDIUM handset you should, record an outgoing message, change your access password to an easy to remember 4 digit number and record your name in the message preferences when prompted. Now your IRIDIUM telephone is ready to receive messages.

*NB "Pound" is an American expression for what the British know as the "#" key*

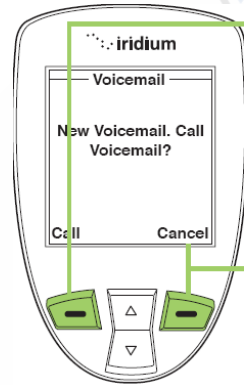
Dial 4 4 1 to modify your password.

- Enter your new password (4 to 7 numbers)
- Press  - to validate.
- Dial 3 2 to enter first name and last name or company name.
- Press  - to validate.
- Dial 3 2 to enter your greeting message.
- Press  - to validate.
- Press  to finish configuration.


A message will then confirm that the voice mail box has been correctly programmed – if this is not the case please try again.

### **Voicemail Notification - Checking Voicemail (combox) –different ways**

When you receive a voicemail, an incoming voicemail notification message automatically appears on your screen.



Press the **left soft key**, labeled **Call** to call and retrieve voicemail.

- Press and hold the 1 key for 2 seconds in order to prompt a call to voicemail without having to navigate through the phone menu.
- Press the  to interrupt the greeting, and then enter your password to access your personal mailbox. **By default, until you change it your password is the last 7 digits of the IRIDIUM phone number.**
- Follow the voice prompts for menu options.
- for example Press 1 to play your messages



### Checking the COMBOX using a landline (PSTN) phone.

- Dial your phone number and wait for your personal voicemail greeting. **\*Note:** calls from a landline phone are considered to be international long distance calls, so you need to dial **the international prefix** before the number of the IRIDIUM
- Wait for the recorded greeting to begin and press the **\*00** key
- When prompted enter the password **By default, your password is the last 7 digits of the IRIDIUM phone number**
- You now have accessed the main menu, follow voice prompts to access voicemail

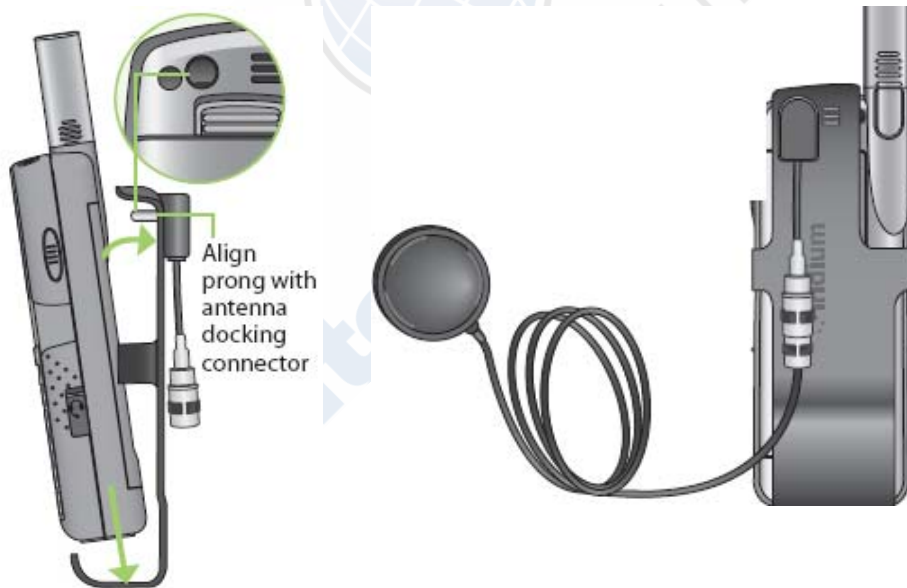
### Unlocking the PUK on the IRIDIUM 9555

- enter **\*00 \*00 05 \*00**
- press **—**
- enter your PUK **XXXXXX**
- press **—**
- enter the default PIN **XXXX** or default 1111 if you have not changed it
- confirm PIN **XXXXX** or **1111**

### Installing the magnetic antenna

#### To install the Antenna Adaptor

**Note:** Your phone was shipped with a plug protector for the antenna connector. You must remove this prior to using the Antenna Adaptor.



### Disclaimer:

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